

Exploring Generosity Tools and Strategies





Joe Park

CEO & Principal



Joe leads a team of 33 dedicated Ministry Strategists, International Coaching Federation trained coaches, and support staff at Horizons Stewardship. Our mission is to help churches and faith-based nonprofits grow disciples and fund ministry. The Horizons team has assisted churches in raising over \$9 billion in capital funding and uncountable amounts of annual and planned giving.





Rhodes Logan



Senior Vice President

As a seasoned fundraising professional, Dr. Logan has expertise in capital campaigns, major gift solicitations, planned giving, annual giving programs, and development communications.

Through his ministry, Rhodes discovered his passion for working with local churches and religious nonprofits. He is inspired by the transformational work of his clients to guide them to success and achieve funding for their missional objectives.





Richard Rogers



Senior Vice President

Richard brings over 20 years of a unique blend of business savvy, ministry experience, and passion for the local church to his work with Horizons.

Richard is the author of *Generational Generosity* (NK Publishing, 2022), and *The E-Giving Guide for Every Church: Using Digital Tools to Grow Ministry* (Abingdon Press, 2016).





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Session Topic

- Economic & Giving Landscape
- Generosity Tools
- Generosity Strategies





Why the
Changes in



Matter



What's Changed | What Hasn't

	<u>2009-2021</u>	<u>AVG</u>	<u>Current</u>
Stock Market	9108 to 36,480	24,899	30,946
GDP Growth	-2.6% to 5.7%	1.7%	-2% Q1, +3.1% CBO
Unemployment	9.9% to 3.9%	6.2%	3.6%
30 Year Mortgage	5.7% to 3.25%	4.5%	5.7%
Inflation	2.7% to 7.0%	2.2%	9.06%
Med. HH Income	\$60.2k to \$67.5k	1.0%	\$67.5k
Avg. HH Income	\$35.6k to \$74.4k	3.0%	\$74.4k



What's Changed | What Hasn't

Share of Wealth Owned by the Middle Class

	<u>1990</u>	<u>2020</u>	<u>% Change</u>
Top 1%	+ 17.2%	26.9%	+36%
81-99%	+ 43.5%	43.5%	0%
60-80%	+ 16.7%	15.5%	- 7%
Bottom 60%	+ 22.6%	14.1%	-38%



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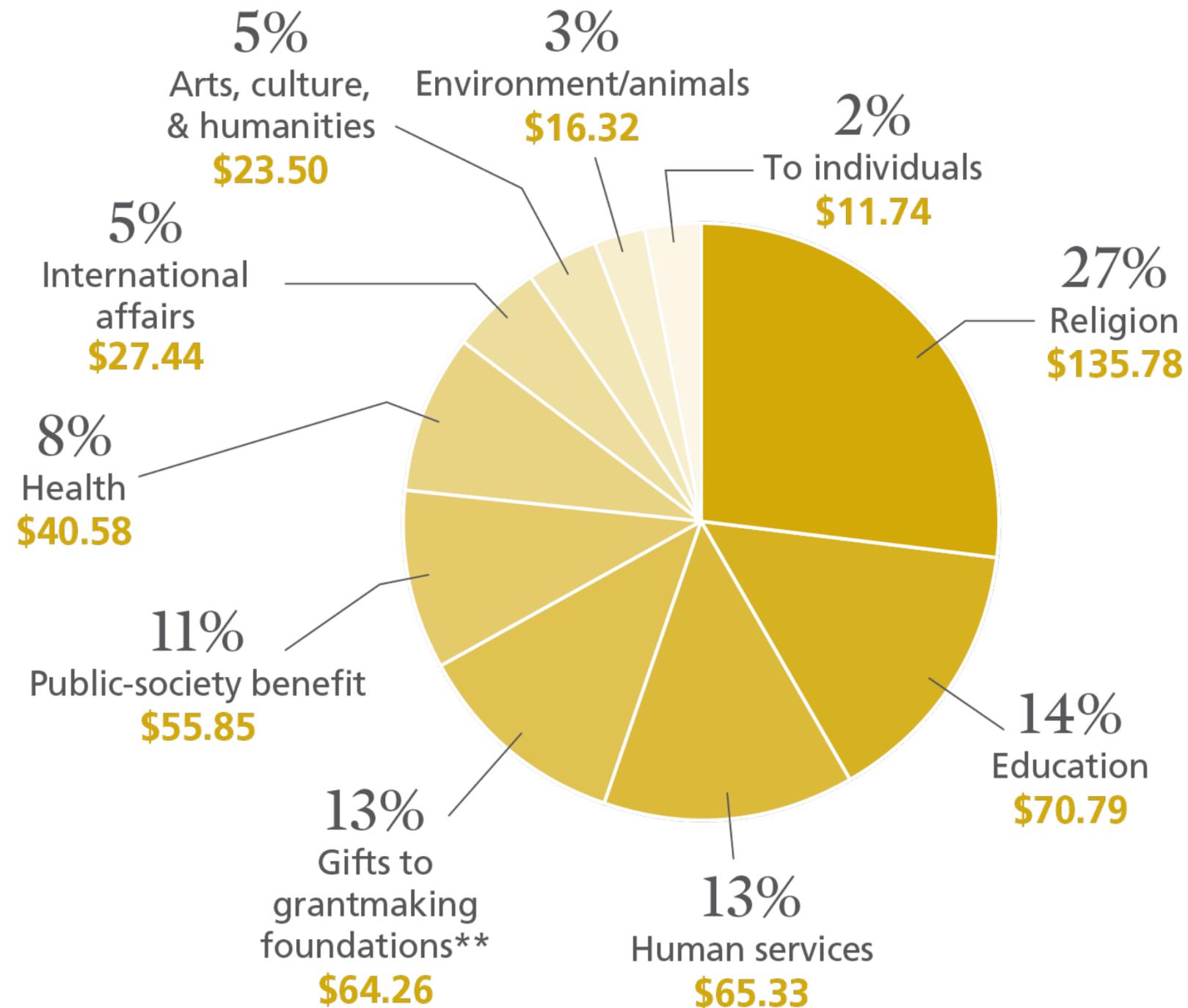
Giving Landscape

Source:
Giving USA 2021



2021 contributions: \$484.85 billion by type of recipient organization*

(in billions for dollars – all figures are rounded)



* Total includes unallocated giving, which totaled -\$26.75 billion in 2021.

** Estimates developed by the Indiana University Lilly Family School of Philanthropy using data provided by Candid.

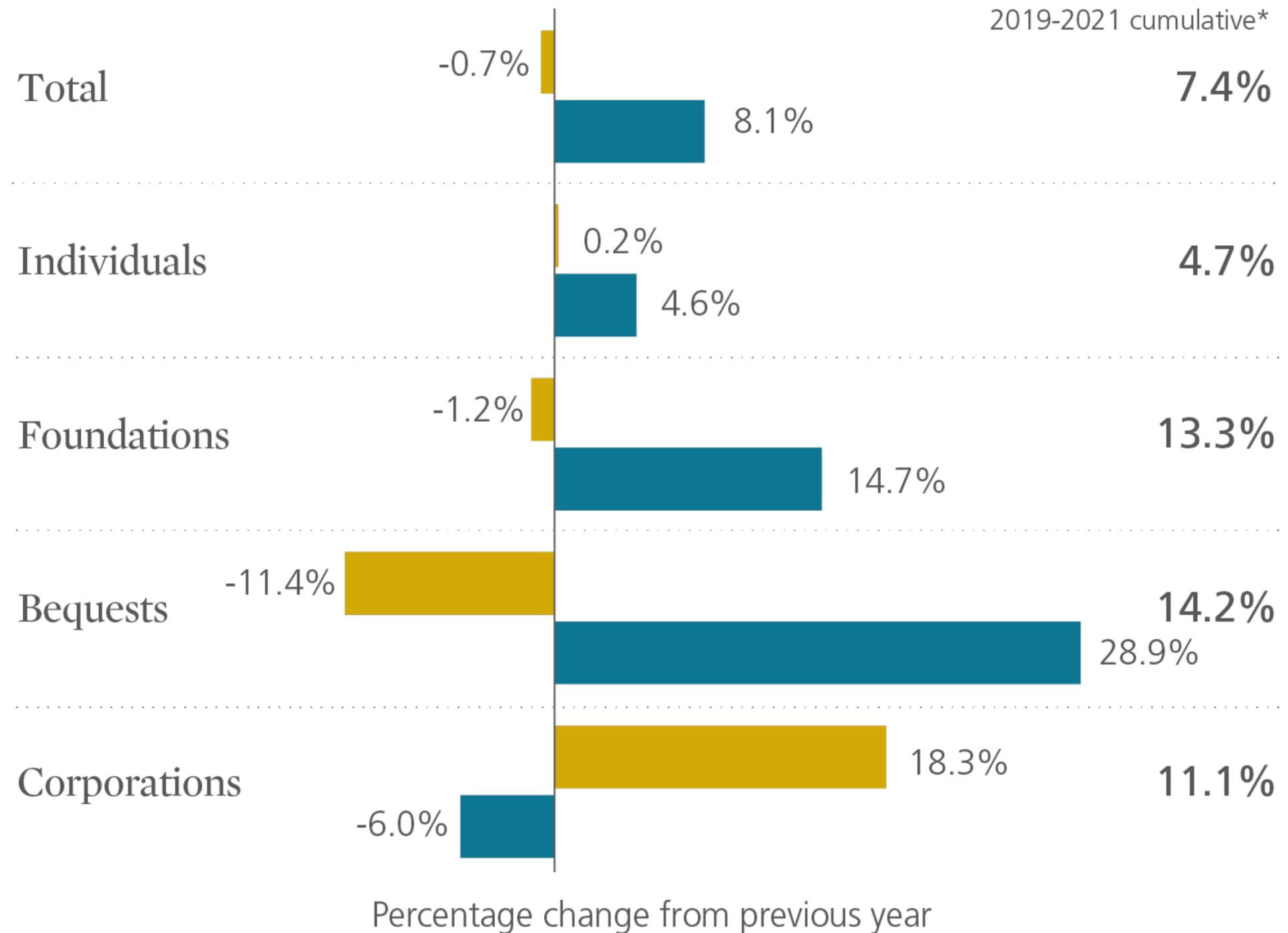


Changes in giving by source: 2019–2020 and 2020–2021, 2019–2021 cumulative

(in inflation-adjusted dollars, 2021 = \$100)

■ 2020-2021
■ 2019-2020

*The two-year change is calculated separately and is not the sum of the changes in the two years.

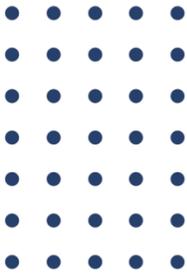
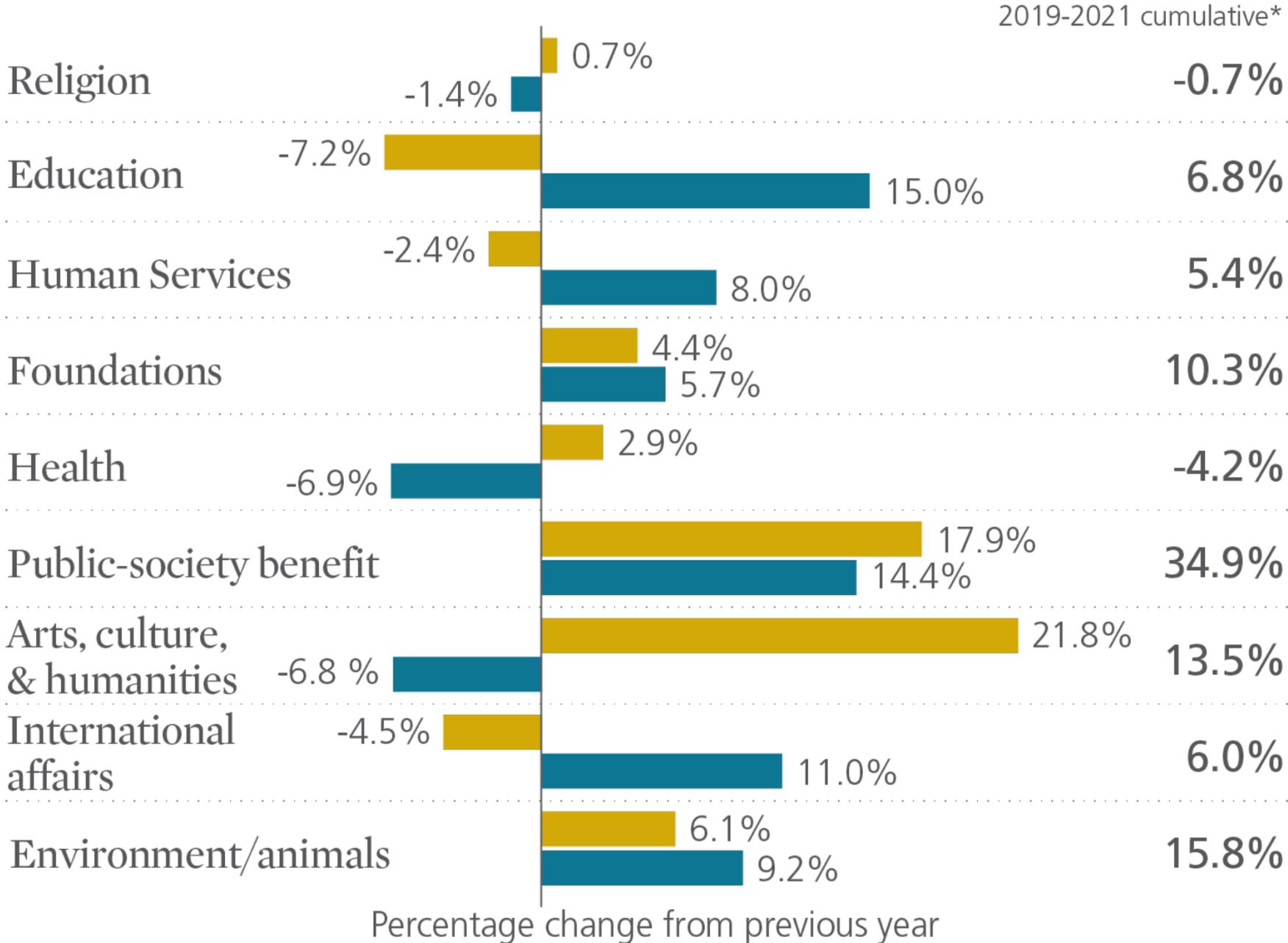


Changes in giving by type of recipient organization: 2019–2020 and 2020–2021, 2019–2021 cumulative

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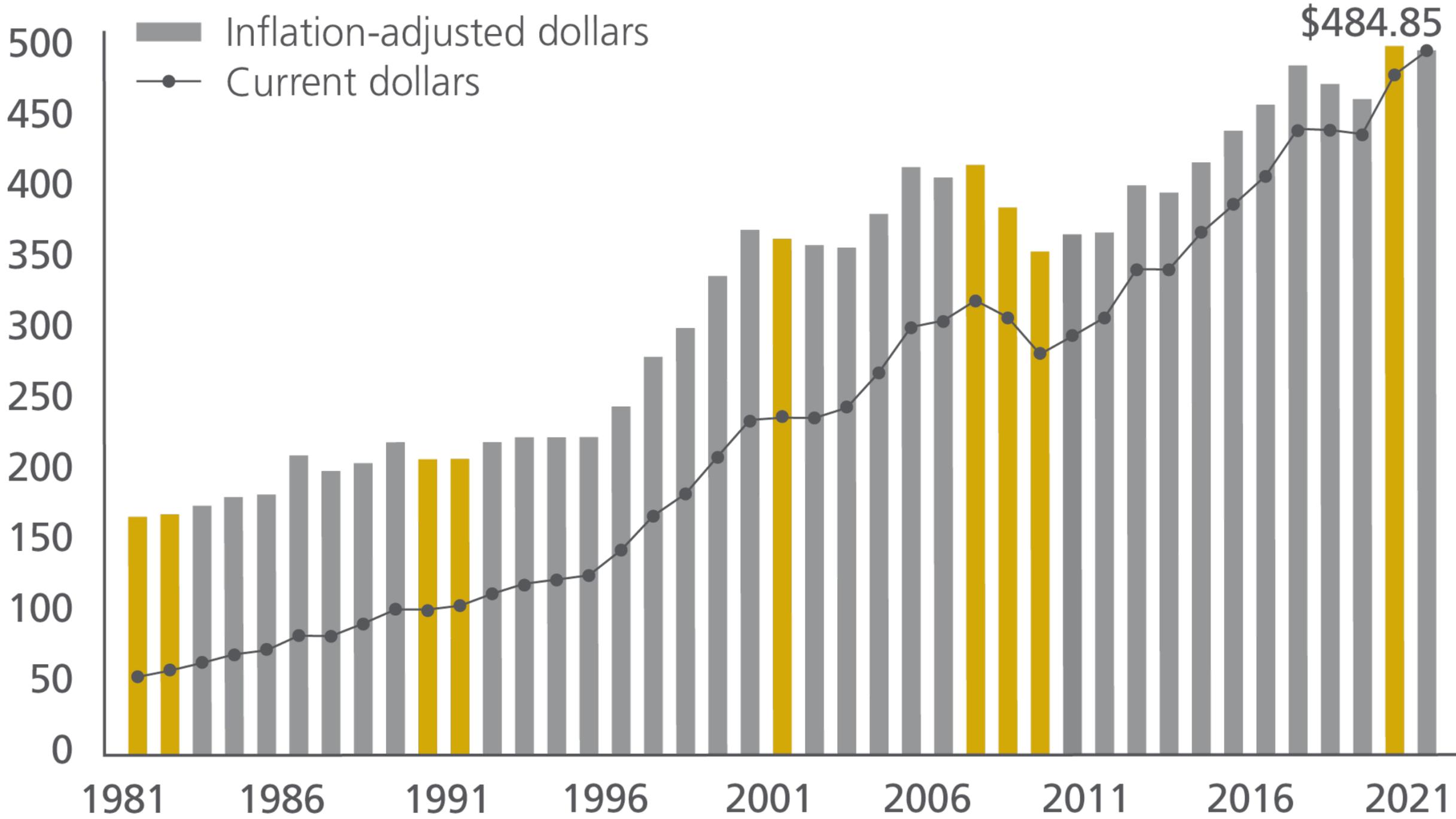
■ 2020-2021
■ 2019-2020

*The two-year change is calculated separately and is not the sum of the changes in the two years.



Total giving, 1981-2021

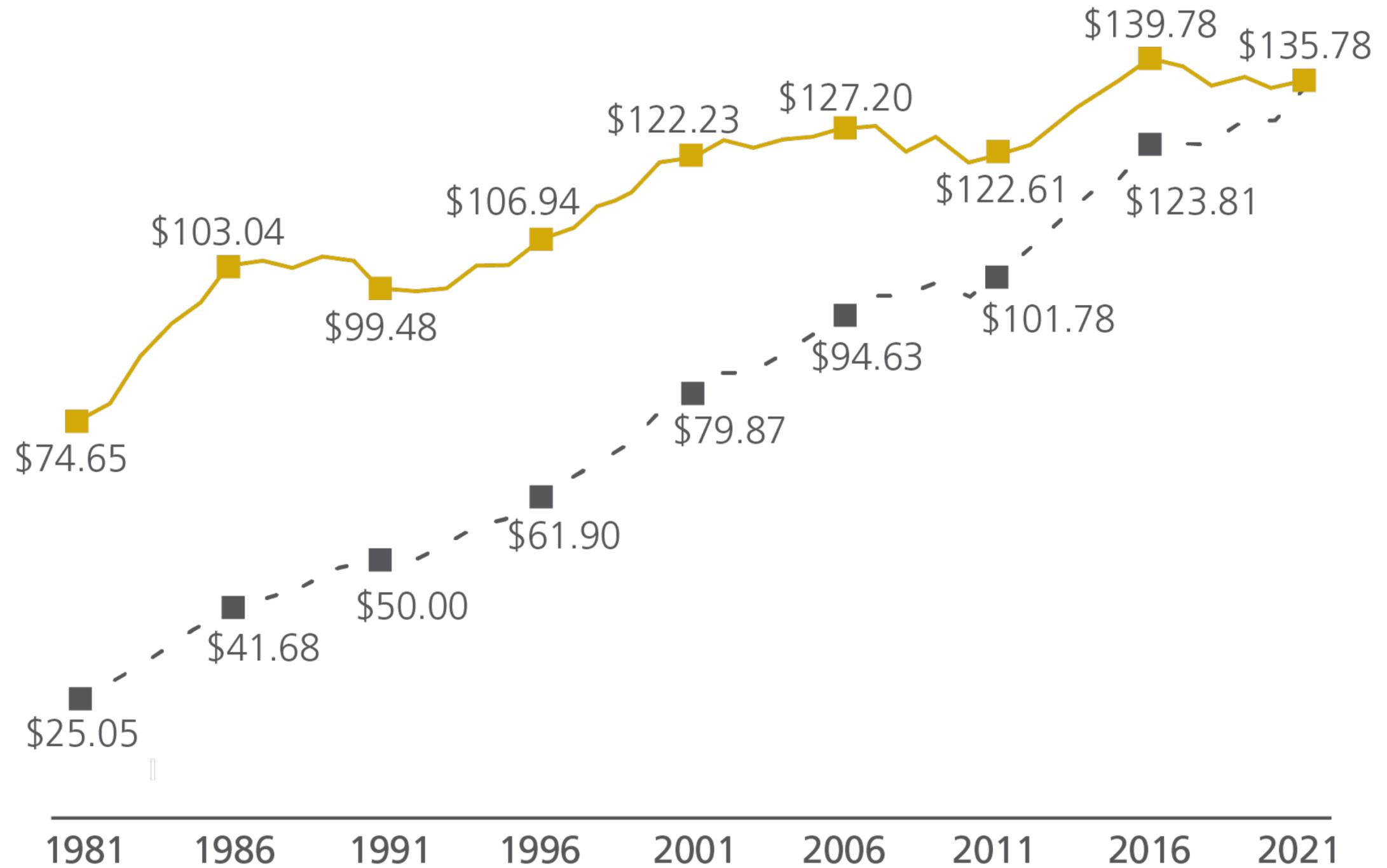
(in billions of dollars)



Giving to religion, 1981–2021

(in billions of dollars)

— Inflation-adjusted dollars
- - Current dollars

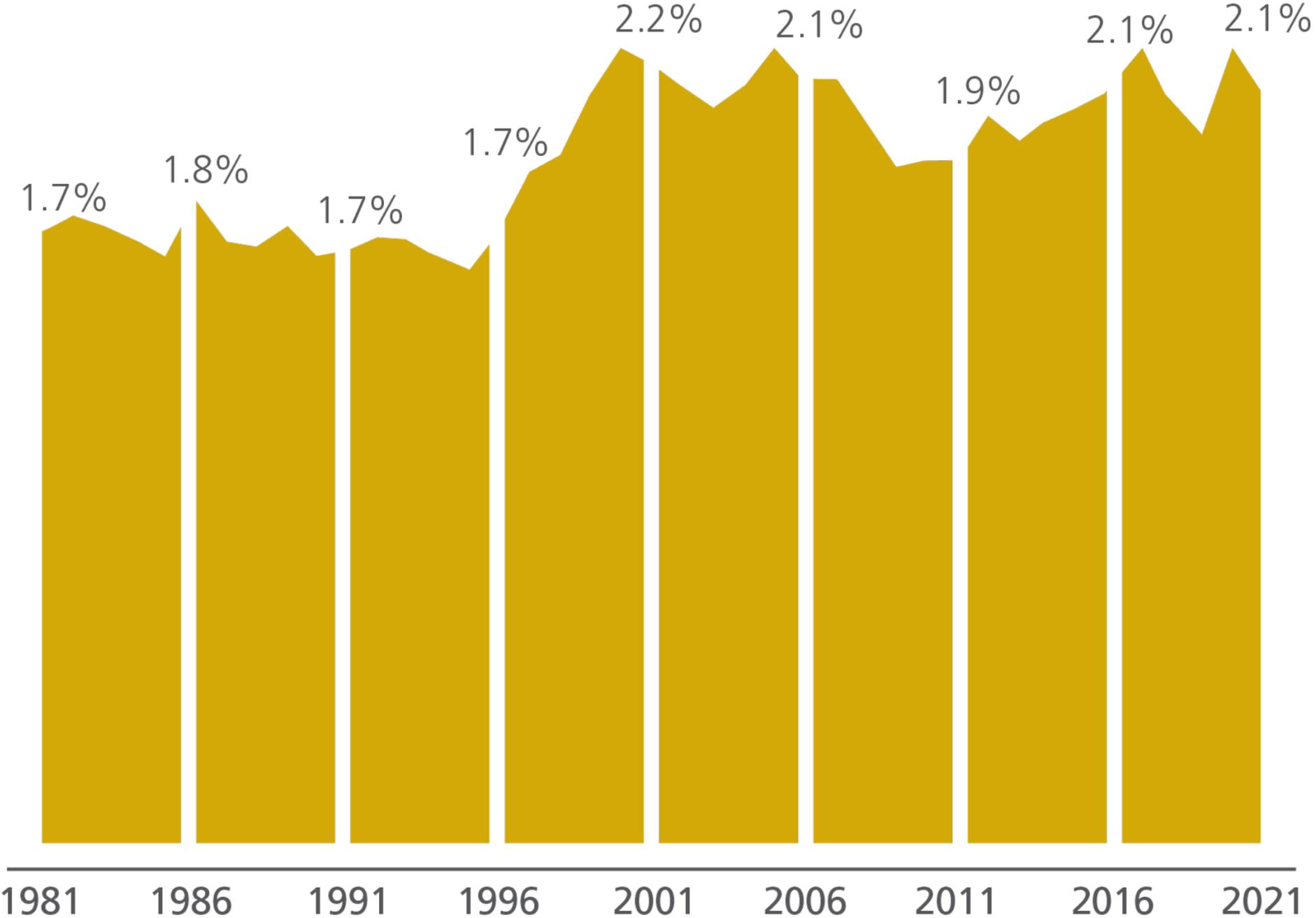


Source: Giving USA 2021



Total giving as a percentage of Gross Domestic Product, 1981–2021

(in current dollars)

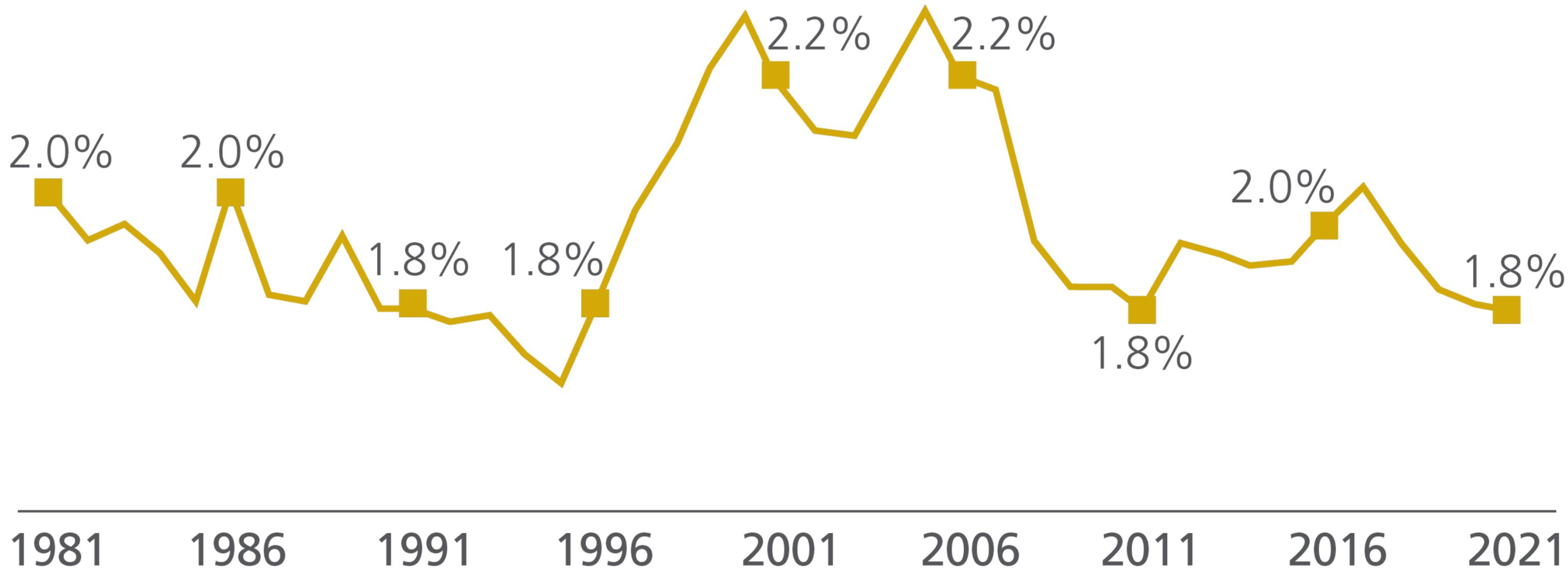


Source: Giving USA 2021



Individual giving as a percentage of disposable personal income, 1981-2021

(in current dollars)



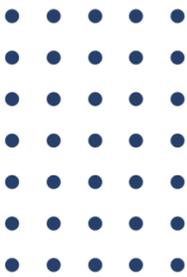
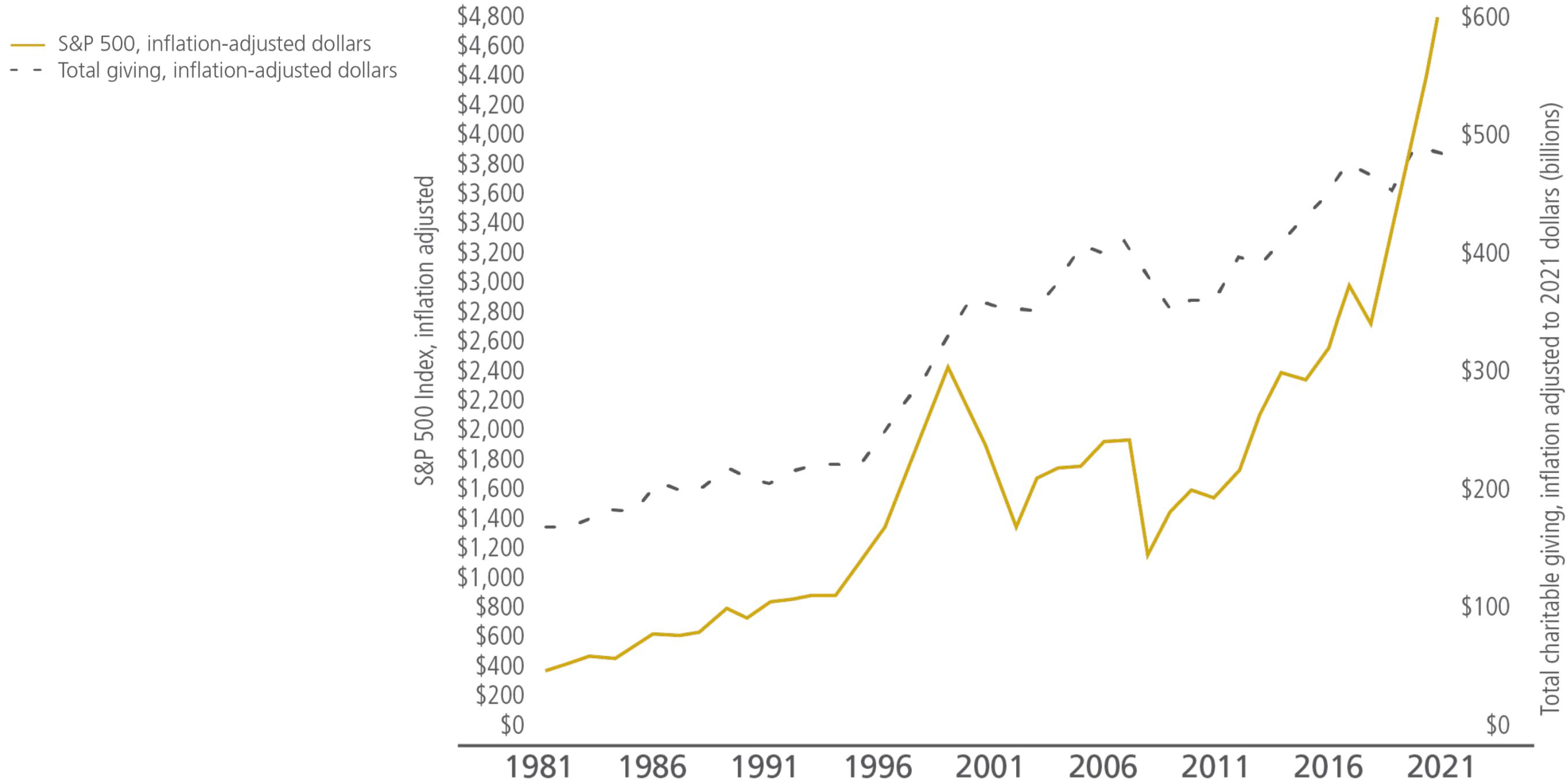
Source: Giving USA 2021



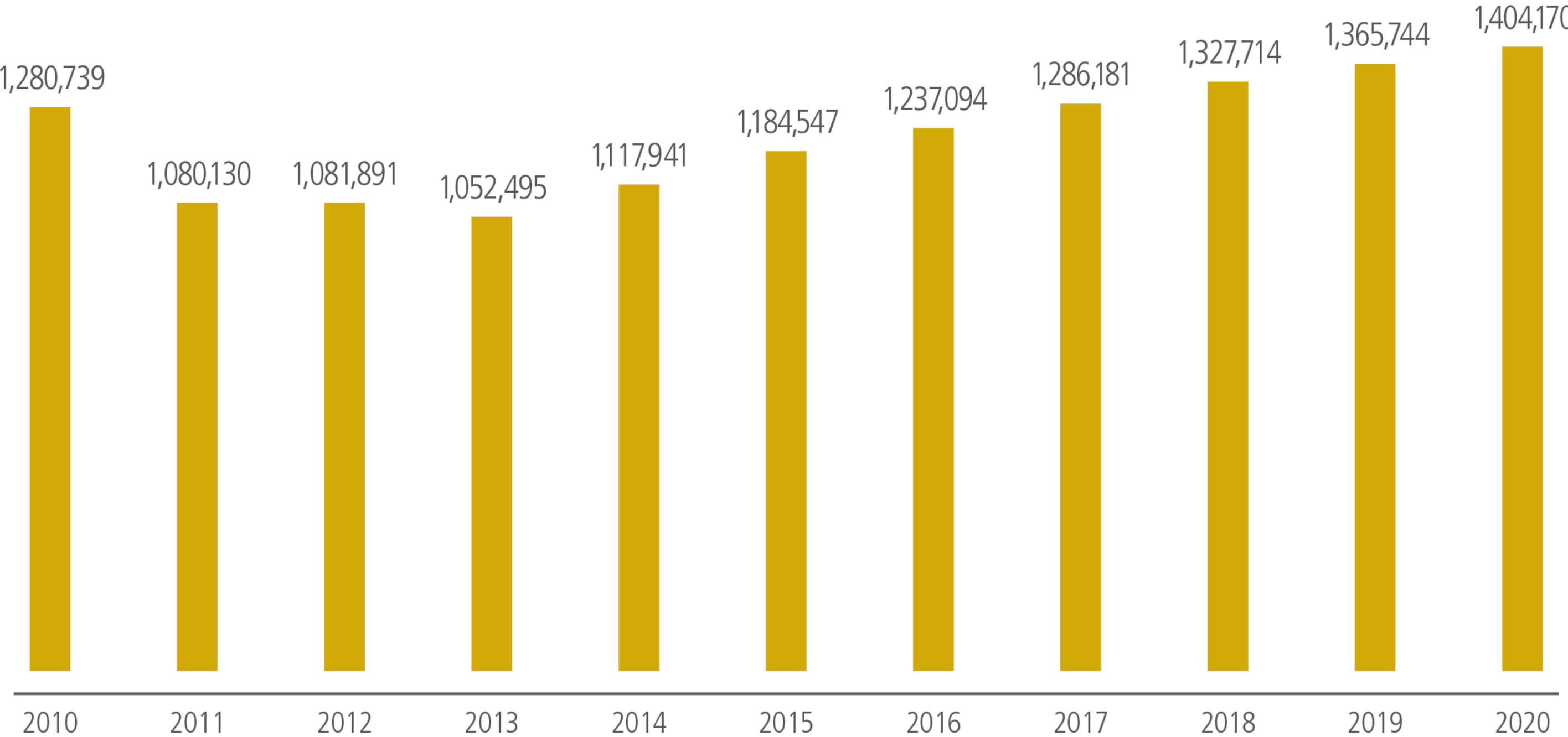
Total charitable giving graphed with the Standard & Poor's 500 Index, 1981-2021



(in billions of inflation-adjusted dollars, 2021 = \$100)



The number of 501(c)(3) organizations, 2010-2020



Source: Giving USA 2021



Key Activities



**Geographical
Location (Area of
Operation)**



Donor Analytics

Fun Facts-

- 10% of donors give 50%+ of total giving
- 50% of donors give less than 5% of total giving
- 50% of members give nothing each year
- 70% of first-time donors never give again
- Most people stop giving 3-6 months before leaving



Donor Dashboard Essentials

- Financial Leaders: Percentage of Income and Age
- Donor Giving By Levels: Total and Number of Households
- Changes in Donor Giving Levels (YOY)
- Donor Churn: New Donors – Lost Donors (Amount & HH)
- At Risk Donors: Time, Amount and Frequency
- Campaign Tracking: Capital and Annual
- Automated Trigger Reports



Band Composition

Sep 2019 - Aug 2020

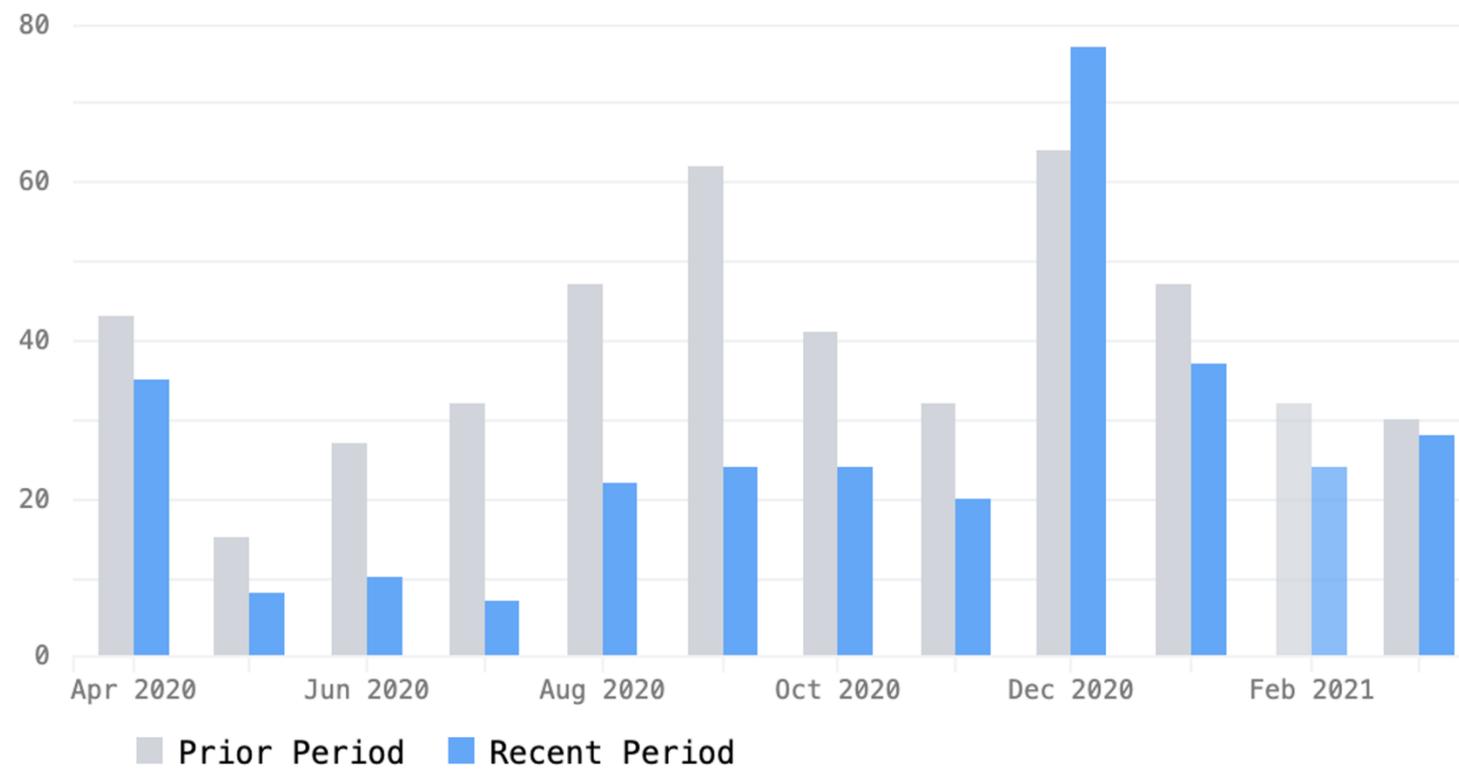
Sep 2020 - Aug 2021

Band	Households		Giving		Average Giving		% Households	% Giving
1	350	↓ -16.5%	\$23,003.99	↓ -12.8%	\$65.73	↑ 5.3%	29.69%	0.7%
2	287	↓ -11.1%	\$138,788.96	↓ -18.1%	\$483.59	↑ 1.2%	24.34%	4.22%
3	333	↑ 3.1%	\$808,378.81	↑ 4.6%	\$2,427.56	↑ 1.5%	28.24%	24.58%
4	132	↑ 1.5%	\$897,389.80	↓ -8.8%	\$6,798.41	↓ -2.3%	11.2%	27.28%
5	77	↑ 4.1%	\$1,421,399.63	↑ 4.5%	\$18,459.74	↑ 8.5%	6.53%	43.22%
Totals	1,179		\$3,288,961.19		\$2,789.62		100%	100%

First Time Givers

[Details](#)

● APR 2020 – MAR 2021	<u>316</u>	↓ -33%
● APR 2019 – MAR 2020	<u>472</u>	



Second Time Givers

	Apr 2019 – Mar 2020	Apr 2020 – Mar 2021	
First-time Givers	<u>472</u>	<u>317</u>	↓ -33%
2nd Gift In Period	<u>65.7%</u>	<u>55.8%</u>	↓ -15%
No 2nd Gift In Period	<u>34.3%</u>	<u>44.2%</u>	↑ 29%

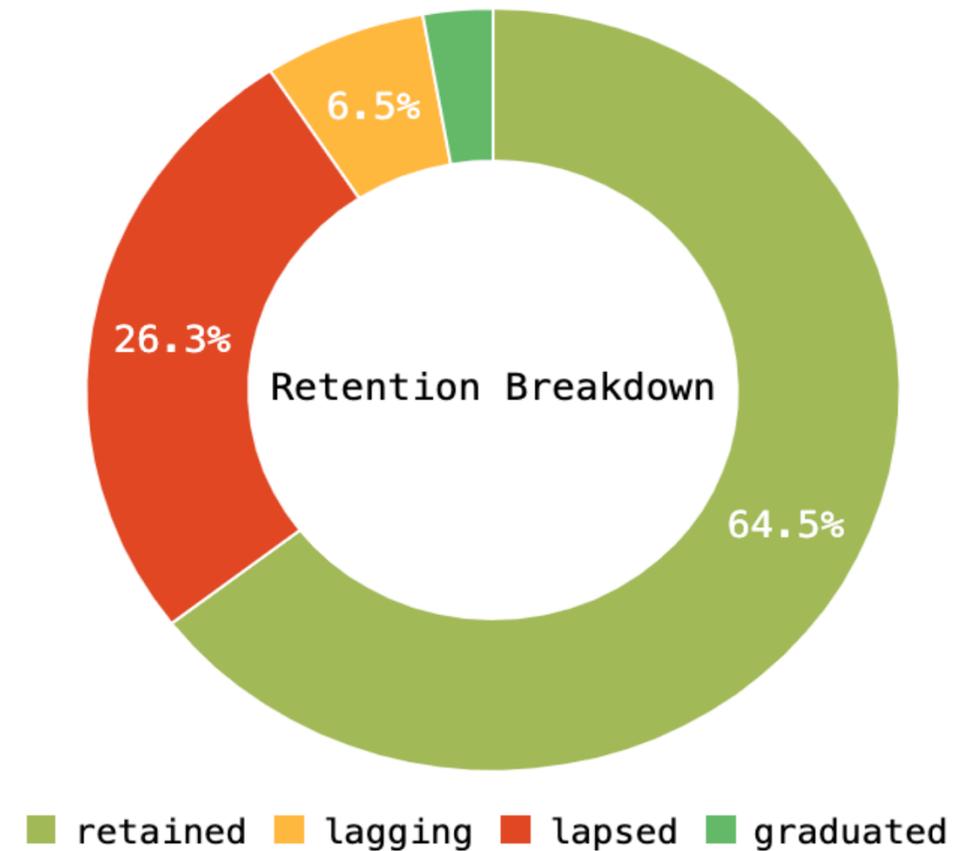


Raw Retention ⓘ

[Details](#)

How are core givers from Nov 2019 – Oct 2020 giving in Nov 2020 – Oct 2021?

Graduated - Became a top giver in the recent period	21
Retained - Continued as a core giver in the recent period	489
Lagging - Dropped to band 1 in the recent period	49
Lapsed - Did not give in the recent period	199



Households At Risk Of Lapse ⓘ

Households by average frequency and days without giving as of Nov 30, 2021

	Days Without Giving ⓘ					Total Households	Related Giving ⓘ
	30	60	90	120	180		
<u>Weekly</u>	<u>2</u>	<u>3</u>	<u>1</u>	<u>5</u>	<u>11</u>	22	\$80,587.83
<u>Twice a month</u>	<u>18</u>	<u>6</u>	<u>4</u>	<u>7</u>	<u>20</u>	55	\$204,078.91
<u>Monthly</u>	<u>27</u>	<u>13</u>	<u>9</u>	<u>18</u>	<u>36</u>	103	\$281,077.99
<u>Every other month</u>	<u>17</u>	<u>15</u>	<u>8</u>	<u>8</u>	<u>30</u>	78	\$131,521.91
<u>Infrequently</u>	<u>14</u>	<u>12</u>	<u>12</u>	<u>25</u>	<u>51</u>	114	\$93,851.79

- MortarStone allows you to build lists of givers that you need to contact.
- You can create triggers to send email notifications to these givers.
- You can assign communication follow-ups to your team members based on the segmented groups you have created.



TRIGGERS

CORE GIVERS 2021

Edit
Delete this trigger

This trigger queued and will run soon

Search
[CORE GIVERS 2021](#)

Actions
 Add to list:
[CORE GIVERS 2021 results](#)

974 Households

Giving to default funds

Month	Giving Amount (Approx.)	Percent Change (Approx.)
Jan 2021	\$200k	0%
Feb 2021	\$210k	5%
Mar 2021	\$230k	10%
Apr 2021	\$220k	5%
May 2021	\$240k	10%
Jun 2021	\$180k	-25%
Jul 2021	\$200k	-10%
Aug 2021	\$220k	-5%
Sep 2021	\$50k	-80%

Family	Last Gift TO ANY FUND	[1] Amount sum 01/01/2021-09/13/2021
Laura Baldwin Costa Mesa	\$150.00 22 days ago	\$2,549.00
Robert L. Loken Newport Beach	\$125.00 6 months ago	\$600.00
Billy Vail Costa Mesa	\$220.00 4 months ago	\$1,100.00
Laura Hatfield Newport Beach	\$280.00 5 months ago	\$539.00
Lori Quinley Costa Mesa	\$153.30 16 days ago	\$8,635.90
Janice and Brette Mitchell Santa Ana	\$35.00 about 1 month ago	\$3,689.66
Lily and Cora Harbin Costa Mesa	\$200.00 7 months ago	\$200.00

IDENTIFY YOUR GIVERS



Use MortarStone to identify your 50-70+ aged givers.

Households

	Prior Oct 12, 2017–Oct 11, 2018	Recent Oct 12, 2018–Oct 11, 2019	Difference
Under 20	1 (0%)	1 (0%)	0 (↔0.0%)
20-29	15 (1%)	33 (2%)	18 (↑120.0%)
30-39	138 (10%)	154 (10%)	16 (↑11.6%)
40-49	291 (22%)	313 (21%)	22 (↑7.6%)
50-59	275 (21%)	285 (19%)	10 (↑3.6%)
60-69	135 (10%)	158 (11%)	23 (↑17.0%)
70+	77 (6%)	76 (5%)	-1 (↓-1.3%)
Unknown	397 (30%)	467 (31%)	70 (↑17.6%)
Total	1,329 (100%)	1,487 (100%)	158 (↑11.9%)

Giving

	Prior Oct 12, 2017–Oct 11, 2018	Recent Oct 12, 2018–Oct 11, 2019	Difference
Under 20	\$21.00 (0%)	\$10.00 (0%)	-\$11.00 (↓-52.4%)
20-29	\$3,480.31 (0%)	\$20,457.49 (0%)	\$16,977.18 (↑487.8%)
30-39	\$318,762.65 (8%)	\$277,551.44 (5%)	-\$41,211.21 (↓-12.9%)
40-49	\$841,034.32 (22%)	\$1,198,126.30 (20%)	\$357,091.98 (↑42.5%)
50-59	\$1,202,425.73 (31%)	\$1,011,065.54 (17%)	-\$191,360.19 (↓-15.9%)
60-69	\$422,118.08 (11%)	\$372,524.04 (6%)	-\$49,594.04 (↓-11.7%)
70+	\$275,357.35 (7%)	\$2,187,513.42 (37%)	\$1,912,156.07 (↑694.4%)
Unknown	\$791,367.07 (21%)	\$825,062.73 (14%)	\$33,695.66 (↑4.3%)
Total	\$3,854,566.51 (100%)	\$5,892,310.96 (100%)	\$2,037,744.45 (↑52.9%)



MortarStone



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IDENTIFY TOP YOUR GIVERS



Use MortarStone to identify who Band 4 and Band 5 givers are (those that give \$5000+ a year).

Households

	Prior Oct 12, 2017–Oct 11, 2018	Recent Oct 12, 2018–Oct 11, 2019	Difference
Band 1	519 (39%)	587 (39%)	68 (↑13.1%)
Band 2	314 (24%)	363 (24%)	49 (↑15.6%)
Band 3	310 (23%)	346 (23%)	36 (↑11.6%)
Band 4	98 (7%)	126 (8%)	28 (↑28.6%)
Band 5	88 (7%)	65 (4%)	-23 (↓-26.1%)
Total	1,329 (100%)	1,487 (100%)	158 (↑11.9%)

Giving

	Prior Oct 12, 2017–Oct 11, 2018	Recent Oct 12, 2018–Oct 11, 2019	Difference
Band 1	\$30,133.27 (1%)	\$36,457.79 (1%)	\$6,324.52 (↑21.0%)
Band 2	\$149,447.63 (4%)	\$176,338.39 (3%)	\$26,890.76 (↑18.0%)
Band 3	\$741,317.42 (19%)	\$844,244.13 (14%)	\$102,926.71 (↑13.9%)
Band 4	\$676,939.08 (18%)	\$872,875.97 (15%)	\$195,936.89 (↑28.9%)
Band 5	\$2,256,729.11 (59%)	\$3,962,394.68 (67%)	\$1,705,665.57 (↑75.6%)
Total	\$3,854,566.51 (100%)	\$5,892,310.96 (100%)	\$2,037,744.45 (↑52.9%)

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CPI

- Capacity
- Propensity
- Interest

iwwave®



Why Screening?

- Know more about your top givers
- Find Hidden Gems
- Know your potential for: Stewardship, Capital Campaigns, and Planned Giving



Records Screened: 1,188
Confidence of Match: 4.1
Capacity Ratings: 0 | \$25,000 | \$50,000 | \$100,000

PAC Weighting: 33 / 34 / 33
Records with RFM Score: 1,188
Screened By: rlogan@horizons.net

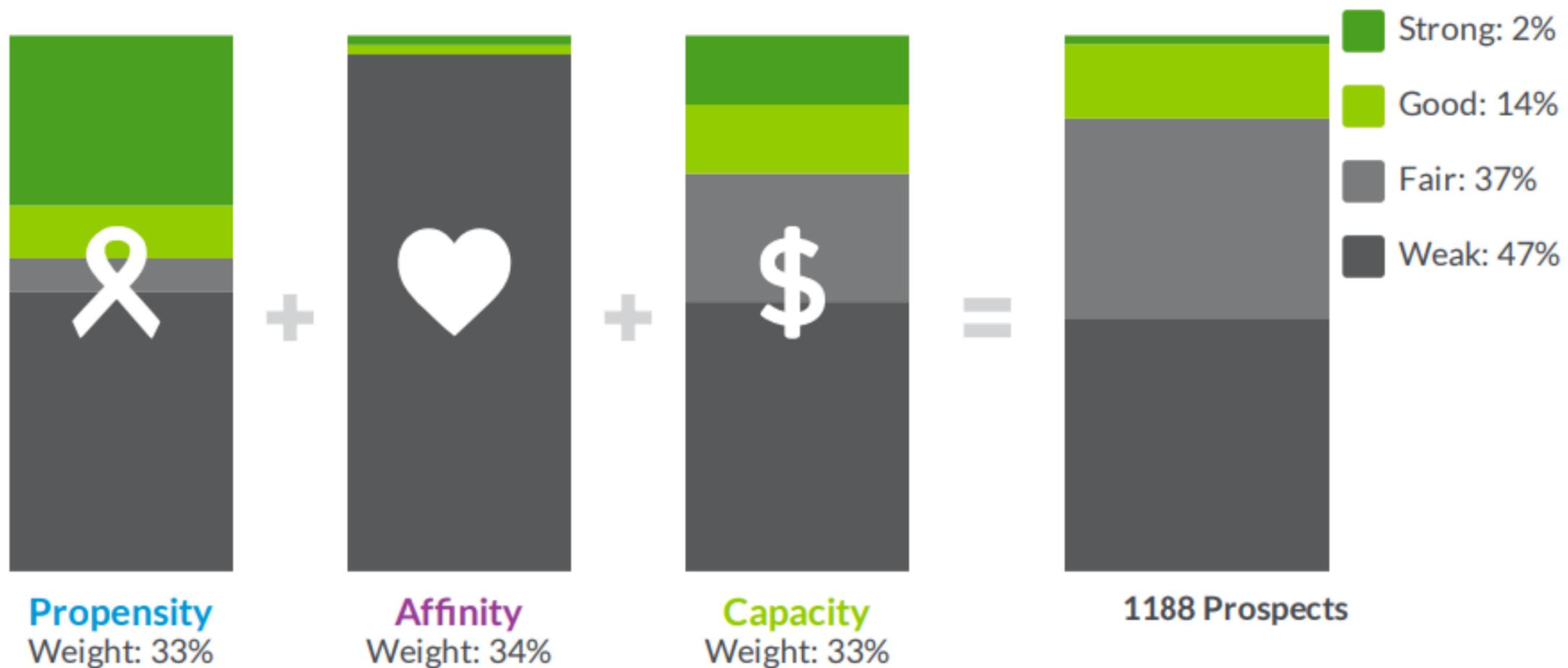


RATINGS



RESULTS

Total Capacity: \$115.80M



INSIGHTS

The individuals have been screened and segmented into four groups based on their philanthropic history with your organization (RFM score) and their philanthropic and wealth history outside of your organization (iWave score).



HIDDEN GEMS
These prospects have capacity and are already giving to other nonprofits.



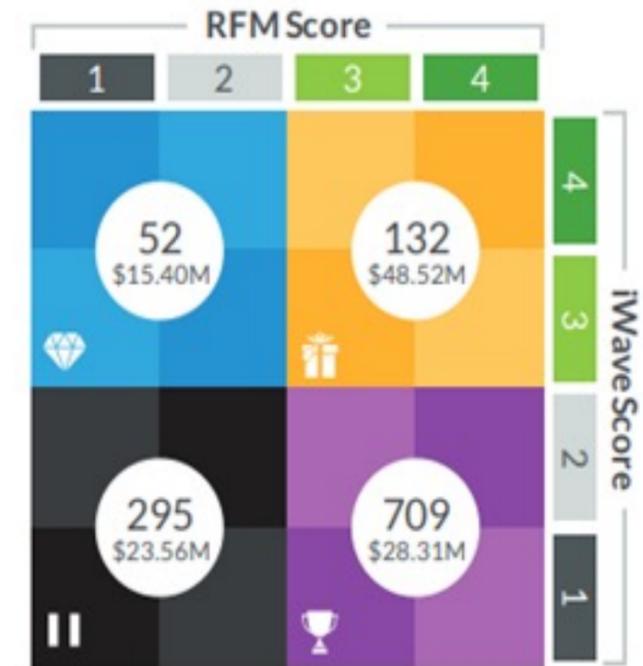
DISTINGUISHED PHILANTHROPISTS
Major gift donors that donate to your cause but may have additional capacity.



NOT NOW PROSPECTS
Individuals that do not appear to be philanthropic with any nonprofits.



YOUR CHAMPIONS
They donate to your cause but are not on the radar of other nonprofits.



CULTIVATION

The individuals have been screened and segmented into four groups based on their capacity (wealth) and propensity to give (history of giving and/or a board affiliation with a foundation).



STORYTELLING
These prospects need to know what their hard-earned money will accomplish. Start by sharing your mission and the impact of a gift using stories, photos and videos.



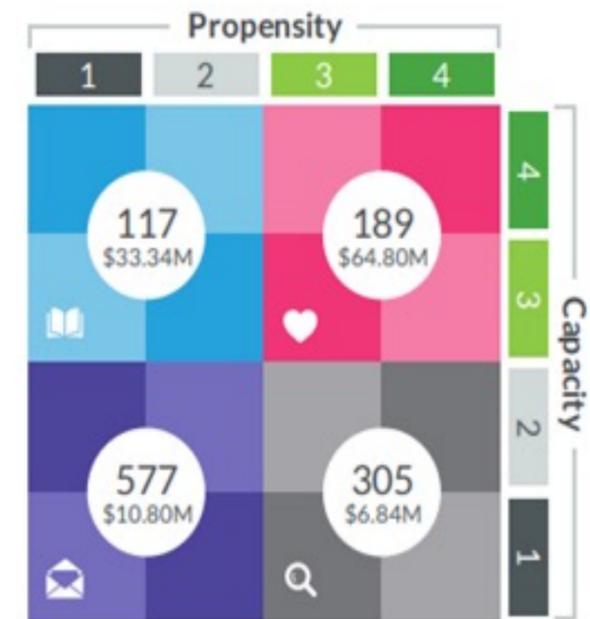
PERSONALIZATION
These are major gift prospects! Utilize personalized messages and customized initiatives like exclusive events, on-site tours or nomination for a board position.



ANNUAL
These individuals should be considered your lowest priority. Encourage them to join your newsletter, follow your social media channels, or receive an annual mailing letter.



RESEARCH-DRIVEN
These prospects have likely hidden their wealth and are potential major gift donors. Do research to determine the right messaging.



PLANNED GIVING

These individuals have been screened and segmented into four groups based on the potential to donate a planned gift based on iWave's analysis of their planned giving indicators (Planned Giving Score) and the recency and frequency of their giving to your organization (Giving to You Score).



STRONG PLANNED GIVING PROSPECT

These individuals have great planned giving potential. However, they don't appear to have given to you. We recommend nurturing them into planned giving donors.



NOT PLANNED GIVER

These individuals do not currently have planned giving potential. We recommend dismissing them from planned giving campaigns for now but continuing to leverage them in other fundraising activities.



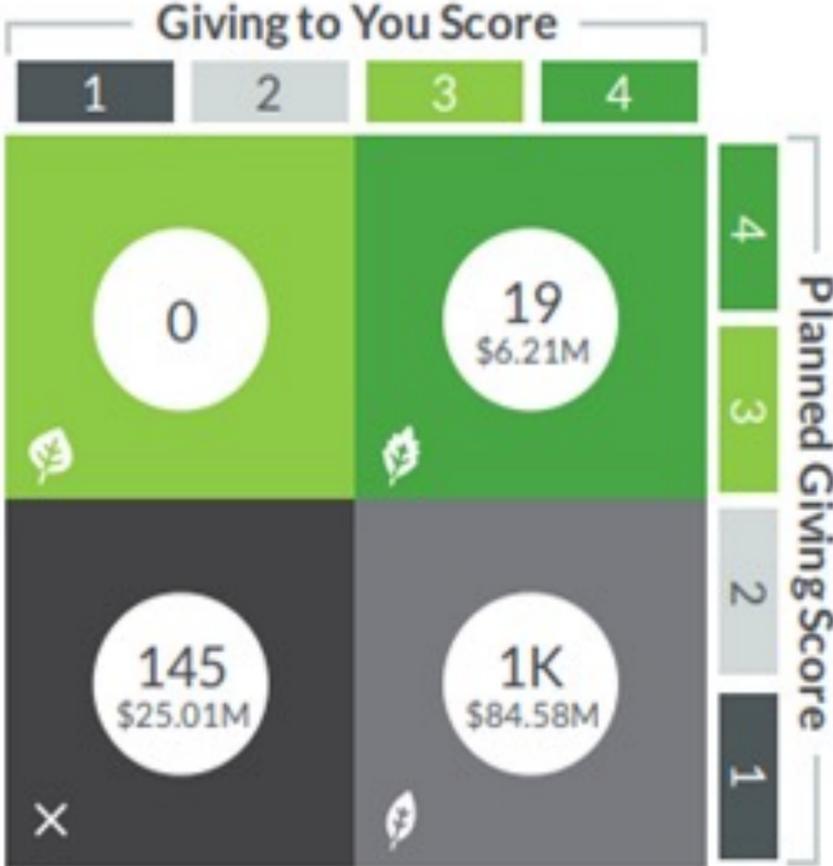
IDEAL PLANNED GIVER

These individuals are excellent planned giving prospects. If they are not already in a planned giving campaign, we recommend adding them.



POTENTIAL PLANNED GIVER

These individuals appear to be great donors and lovers of your cause. However, they are missing some key indicators of planned giving. The potential is there, but further research is required.

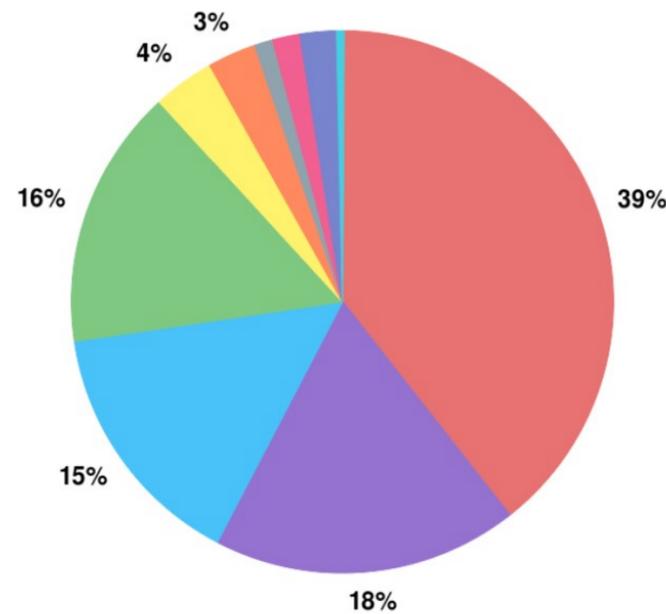


IDENTIFY YOUR HIGH-CAPACITY GIVERS

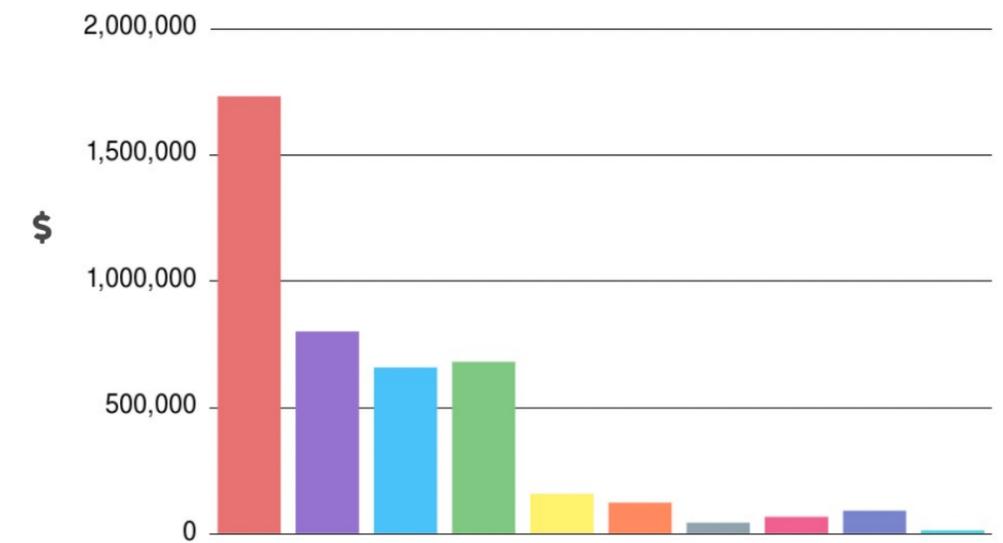


Identify who has the most capacity to give more.

WEALTH SCORE



GIFT DISTRIBUTION



GIFT AMOUNT



IDENTIFY YOUR HIGH-CAPACITY GIVERS



Identify who has
the most capacity to
give more.

Data Enrichment Report



Demo Reno Church

DETAILS

Segment	Supporters	Gift Amount	% of Gifts	Average Gift
1-99	1,346	\$1,736,341	39.4%	\$1,290
100-199	544	\$804,621	18.2%	\$1,479
200-299	423	\$662,390	15.0%	\$1,566
300-399	237	\$684,919	15.5%	\$2,890
400-499	125	\$162,037	3.7%	\$1,296
500-599	77	\$127,568	2.9%	\$1,657
600-699	31	\$48,593	1.1%	\$1,568
700-799	31	\$71,718	1.6%	\$2,313
800-899	19	\$95,863	2.2%	\$5,045
900-1000	15	\$17,324	0.4%	\$1,155
Total	2,848	\$4,411,374	100.0%	\$1,549



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Tracking Donor Engagement (Worship-Small Group-Serving-Giving)

Multi Site Church Study

<u>Engagement Level</u>	<u>Percent of Income Given</u>
• Attended 1 – 2x per month	1.0%
• Attended over 2x per month	2.0%
• Active in Small Group or Serving	3.4%

Church Management Software



Generosity Tools: Discussion

- Questions?
- What Tools are Working for You?





Key Activities



**Geographical
Location (Area of
Operation)**



Prepare for Inflation

- Increase Giving by 9.2%+
- Start Conversations with Leaders Now
- Develop an Integrated Funding Strategy for 2023
- Eliminate Debt
- Develop a Strategy to Grow Engagement



High Capacity & Financial Leader Development

- Top 10% Earn Over 50% of Household Income
- Give the highest percentage of their income
- Shifting Giving To Other Non-Profits
- Shifting To Needs Based Giving (specific asks)
- Requires Authentic Relationships
- Power of Entrepreneurship & Wisdom
- Donor Analytics & CPI Screening



Communication Strategy

- Inform, Inspire and Invite
- Connect Giving to Impact & Generosity to Spiritual Growth
- Theology of Generosity
- Generosity Team- worship, discipleship, Finance communications, leadership
- Donor Centric vs Church Centric



Communication Strategy

One Size Does Not Fit All

Audience Segmentation

- Ministry & Financial Leaders, Core Donors, Crowd
- Generational Motivations

Multiple Channels of Communication



Embrace Technology

- Worship = On-Campus, Online & On-Demand
- Online Engagement
- Measure Effectiveness (Movement)
- Automate the Important
- Easy, Fast and Options



Additional High Impact Strategies

- Recurring Giving Campaigns (50-90% participation)
- IRA/Required Minimum Distribution Birthday Cards
- Weekly Offering Talks
- Generosity Pathway- first time, recurring, percentage giver, tither, extravagant giver.
- Budgeting- Feed the Dog You Want to Grow



RESOURCE



The FUTURE_{of} CHURCH FUNDING



The Future of *Church Funding*

What's Changed, What's Next,
and What Now?



Kristine Miller





horizons
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Celebrating 30 Years of Helping Churches and Faith-Based Nonprofits Grow Disciples and Fund Ministry.



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4 Ways Your Next
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THANK YOU



Joe Park

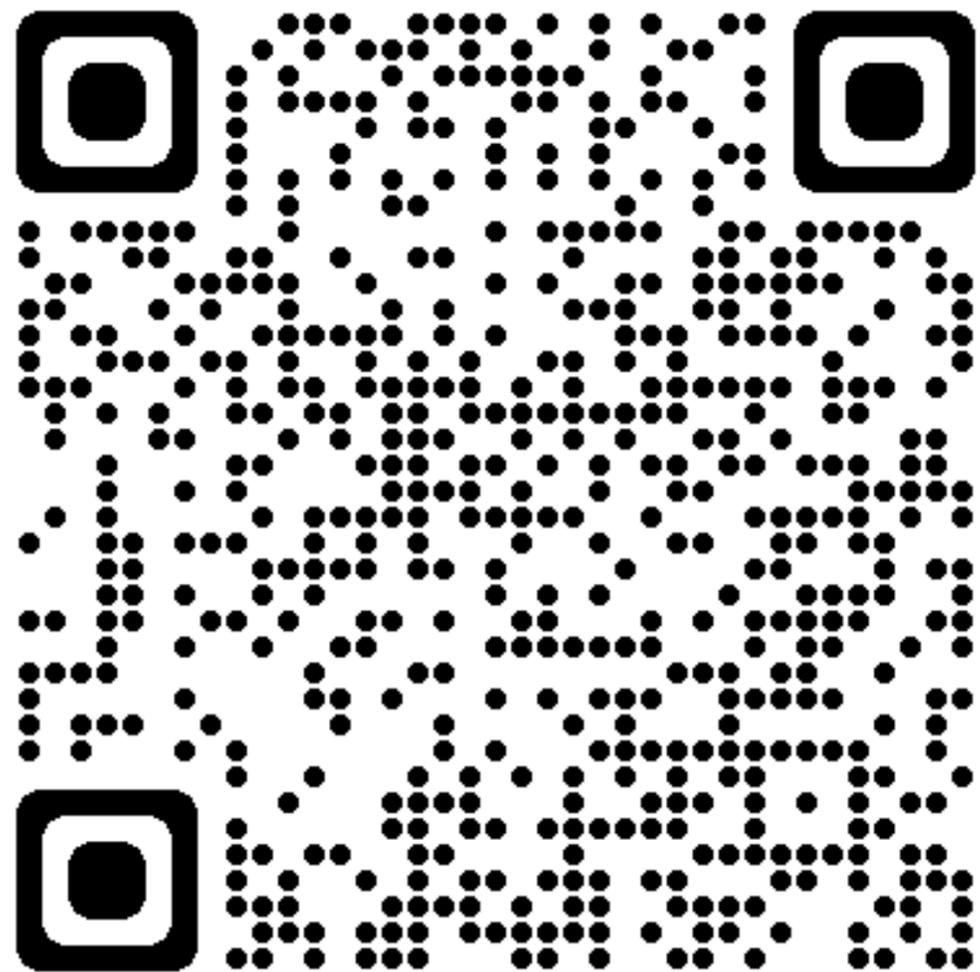
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